



## **IMPORTANT NEWS**

### **Dear Illinois Cares Rx Member:**

Read this letter carefully and ask for help if you need it. This letter provides information about Illinois Cares Rx for 2011.

You must re-apply for Illinois Cares Rx once every year. **If you did not already submit an application during 2010, be sure to re-apply on-line by November 30, 2010** so you don't have a break in your benefits in 2011. If you applied in 2010, you do not need to submit another application until 2011. You may apply on the paper 2009 IL-1363 Form or apply online at: <http://www.cbrx.il.gov>. If you are not sure if you filed an application this year, call the automated phone system at 1-800-624-2459 to check your status.

You will **not** receive a new blue Illinois Cares Rx ID card. You can continue to use the Illinois Cares Rx ID card you already have. If you lose your Illinois Cares Rx ID card, you can call 1-800-226-0768 and request a new one.

**If You Have Medicare,**  
the following  
information applies to  
you. If you do not have  
Medicare, please skip  
to page 3.

### **Medicare Part D Plans that Coordinate with (Work with) Illinois Cares Rx in 2011**

To get help paying for your prescriptions, you must be enrolled in one of the Medicare Part D plans that work with Illinois Cares Rx (called "coordinating plans"). The coordinating plans for 2011 are listed below on page 5. Go to [www.illinoiscaresrx.com](http://www.illinoiscaresrx.com) for the most up-to-date list.

### **2011 Co-Payments**

For each 30-day supply, you will pay:

- \$2.50 for generic drugs;
- \$6.30 for preferred brand name drugs;
- \$15.00 for non-preferred brand name drugs and specialty drugs; and
- 20% of the cost of each prescription, plus appropriate co-payment, after the total cost of your drugs (not just your share) reaches \$2,840.

### **Medicare Part D Premiums and Deductible**

Illinois Cares Rx will pay your Medicare Part D monthly **premiums** if you are enrolled in one of the coordinating plans. If you have Extra Help from Social Security, Illinois Cares Rx will pay any part of the Medicare Part D premium not already covered by Extra Help.

If you are enrolled in a coordinating plan that has a **deductible**, Illinois Cares Rx will pay it. You will only pay the co-payments listed above during the deductible period.

## Choosing a Medicare Part D Plan for 2011

The Medicare Part D open enrollment period begins November 15, 2010 and ends December 31, 2010. You should **check to be sure which plan is the best plan for you in 2011, and whether the drugs you take will be covered by the plan in 2011.**

To keep the Medicare Part D drug plan that you have now, **you don't need to do anything** during Medicare's open enrollment period.

**If you want to switch to a different Medicare Part D drug plan** that coordinates with Illinois Cares Rx, simply contact the plan you want and sign up between November 15 and December 31. (It is best to make any changes by December 10<sup>th</sup> if you can.) When you sign up, identify yourself as an "Illinois Cares Rx member." Do not contact your old plan to drop it; when you enroll in the new plan you will be automatically disenrolled from your old plan. Do not contact the Department on Aging or Healthcare and Family Services to switch plans.

Some 2010 coordinating plans are **not** on the list of coordinating plans for 2011.

- **The AARP Medicare Rx Saver plan (S5921-081) has been discontinued for 2011.** If you are currently in the AARP Medicare Rx Saver plan, you don't need to do anything. You will automatically be switched to the AARP Medicare Rx Preferred plan (S5820-016), and Illinois Cares Rx will coordinate with this plan in 2011.
- **The Humana Value plan (S5884-107) won't work with Illinois Cares Rx in 2011.** If you are currently in the Humana Value plan, **you will need to choose a different coordinating plan for 2011** in order for Illinois Cares Rx to continue to help pay for your medicines.

## Illinois Cares Rx \$25.00 Rebate

If you get the \$25.00 monthly rebate instead of help paying for your drugs, you can continue to receive the monthly \$25.00 rebate if you:

- still have **private** health insurance (not Medicare Part D) or help through the V.A. that pays for your prescription drugs; OR
- are still enrolled in a Medicare Part D plan that does not coordinate with Illinois Cares Rx, and you are not receiving Extra Help from Social Security.

If you want Illinois Cares Rx drug coverage **instead of** the monthly rebate, you should enroll in a coordinating Medicare Part D drug plan. When you enroll in the coordinating Medicare Part D plan, Illinois Cares Rx will automatically stop your rebate checks and provide you with drug coverage assistance.

## Extra Help

You must apply for Extra Help through Social Security, if you have never applied. Illinois Cares Rx will only provide prescription coverage if you apply for Extra Help. If you have applied for Extra Help before, and you received a denial letter from Social Security, and your income and assets have not changed since you applied, you are not required to apply for Extra Help again.

**If You Do Not Have Medicare** the following information applies to you.

If you don't have Medicare, **Illinois Cares Rx will continue to provide prescription coverage the same way that it worked in 2010.**

### **Co-Payments for 2011**

For each 30-day supply you will pay:

- \$2.50 for generic drugs;
- \$6.30 for preferred brand name drugs; and
- 20% of the cost of each prescription, plus appropriate co-payment, after Illinois Cares Rx pays \$1,750 in benefits.

### **Illinois Cares Rx \$25.00 Rebate**

If you get the \$25.00 monthly rebate instead of help paying for your drugs, you can continue to receive the monthly \$25.00 rebate if you still have private health insurance or help through the V.A. that pays for your prescription drugs.

If you want prescription drug coverage instead of the monthly rebate, call 1-800-624-2459.

Assistance for **ALL**  
Illinois Cares Rx  
Members, whether or  
not you have Medicare

**Whether or not** you have Medicare, if you need assistance:

- Contact the Department on Aging at 1-800-624-2459 with questions about your Illinois Cares Rx application;
- Contact the Health Benefits Hotline at 1-800-226-0768, the Senior HelpLine at 1-800-252-8966 or the Senior Health Insurance Program (SHIP) at 1-800-548-9034 with questions about your Illinois Cares Rx drug coverage; or
- Contact one of the local organizations listed below for assistance.

**Help is available! Call to schedule your appointment.**  
**Our SHAP Outreach Sites will help you reapply for Illinois Cares Rx**  
**Or you may File Form IL-1363 on-line – it's fastest! [www.cbrx.il.gov](http://www.cbrx.il.gov)**  
**\* You must reapply every year \***

<b>Call</b> to schedule an appointment ▲ <i>accepts local calls only</i>		<b>SHAP Outreach Sites</b> help <i>older adults and persons with disabilities</i> file the IL-1363 application			
Adams	800-252-9027	New Trier	847-784-6000	Macoupin	800-252-2918 ▲
Alexander	618-734-1050	Niles	847-864-3721	Madison	800-326-3221
Bond	618-664-1465	Northfield	847-784-6000	Marion	618-532-1853
Boone	815-544-9893	Palatine	847-991-1112	Marshall	309-674-2071
Brown	800-252-9027	Schaumburg	847-524-8800	Mason	800-252-2918 ▲
Bureau	800-554-5955	Wheeling	847-253-5500	Massac	618-524-9755
Calhoun	800-252-9027	Crawford	618-544-8811	McDonough	877-837-5733
Carroll	866-214-1959 ▲	Cumberland	217-849-3965	McHenry	800-528-2000
Cass	800-252-2918 ▲	DeKalb	815-758-6550	McLean	800-570-7284 ▲
Champaign	217-352-5100	DeWitt	217-935-9411	Menard	800-252-2918 ▲
Christian	800-252-2918 ▲	Douglas	800-967-6552 ▲	Mercer	888-825-1050
Clark	217-382-4126	DuPage	800-528-2000	Monroe	618-939-8880
Clay	618-532-1853	Edgar	217-465-8143	Montgomery	800-252-2918 ▲
Clinton	618-594-2321	Edwards	618-445-2017	Morgan	800-252-2918 ▲
Coles	217-639-5166	Effingham	618-532-1853	Moultrie	800-736-4675 ▲
Cook – Chicago	312-744-4016	Fayette	618-532-1853	Ogle	800-541-5479 ▲
Cook – Suburban	800-699-9043	Ford	217-379-9281	Peoria	309-674-2071
<u>Cook Suburban South</u>		Franklin	618-937-3511	Perry	618-542-3511
Bloom	708-754-9400	Fulton	309-674-2071	Piatt	217-762-7575
Bremen	708-596-2222	Gallatin	618-272-7570	Pike	800-252-9027
Calumet	708-596-2222	Greene	800-252-2918 ▲	Pope	618-683-7741
Lemont	708-361-0219	Grundy	800-528-2000	Pulaski	618-746-6149
Orland	708-361-0219	Hamilton	618-643-2676	Putnam	800-757-4579
Palos	708-361-0219	Hancock	800-252-9027	Randolph	618-826-5108
Rich	708-596-2222	Hardin	618-287-2501	Richland	618-395-3223
Stickney	708-636-8850	Henderson	800-708-9968	Rock Island	800-788-6308
Thornton	708-596-2222	Henry	800-659-9952	Saline	618-252-7940
Worth	708-361-0219	Iroquois	815-432-5785	Sangamon	800-252-2918 ▲
<u>Cook Suburban West</u>		Jackson	618-457-4151	Schuyler	800-252-9027
Berwyn	708-447-2448	Jasper	618-783-3660 or	Scott	800-252-2918 ▲
Cicero	708-447-2448		618-783-3145	Shelby	888-299-9553 ▲
Leyden	847-455-3929	Jefferson	618-532-1853	St. Clair	800-326-3221
North Proviso	708-547-5600	Jersey	800-252-2918 ▲	Stark	309-674-2071
South Proviso	708-354-1323	JoDaviess	800-424-6696 ▲	Stephenson	800-424-6696 ▲
Village of Brookfield	708-354-1323	Johnson	618-658-8140	Tazewell	309-674-2071
Village of LaGrange	708-354-1323	Kane	800-528-2000	Union	618-833-4197
Norwood Park	708-456-7979	Kankakee	800-528-2000	Vermilion	217-443-2999
Oak Park	708-383-8060	Kendall	800-528-2000	Wabash	618-262-7403
River Forest	708-383-8060	Knox	877-638-4683	Warren	866-734-5677
Riverside	708-354-1323	Lake	800-528-2000	Washington	618-243-6533
<u>Cook Suburban North</u>		LaSalle (upper)	800-535-5970	Wayne	618-842-2261
Barrington	847-253-5500	LaSalle (lower)	866-331-8034	White	618-382-3111
Elk Grove	847-524-8800	Lawrence	618-943-2177	Whiteside	888-622-9230 ▲
Evanston	847-864-3721	Lee	888-239-9228 ▲	Will	800-528-2000
Hanover	847-253-5500	Livingston	815-842-3484	Williamson	618-988-1585
Maine	847-784-6000	Logan	800-252-2918 ▲	Winnebago	800-779-1189 ▲
		Macon	217-423-6550	Woodford	309-674-2071

**Reapply each year** (you may qualify for one or more benefits)

**Form IL-1363:** Illinois Cares Rx or Circuit Breaker Grant or License Plate Discount or Persons with Disabilities Ride Free

Need information or an application?

**Senior HelpLine** [www.cbrx.il.gov](http://www.cbrx.il.gov)

**SHIP Medicare Counseling**

**CIL's** *persons with disabilities only*

1-800-252-8966

1-800-548-9034

1-800-587-1227

TTY1-888-206-1327

TTY1-217-524-4872

TTY1-800-587-1227

<b>2011 Illinois Cares Rx Coordinating Plans</b>	
<b>Coordinating Stand-Alone Medicare Part D Prescription Drug Plans</b>	
<b>AARP Medicare Rx Preferred</b> Enrollment and Customer Service: (877) 710-5083; (877) 730-4192 (TTY)	<b>SilverScript Value</b> Enrollment: (866) 634-6557; (866) 552-6288 (TTY) Customer Service: (866) 235-5660; (866) 236-1069 (TTY)
<b>First Health Part D – Premier</b> Enrollment and Customer Service: (866) 865-0662; 711 (TTY)	<b>WellCare Classic</b> Enrollment: (888) 293-5151 (888) 816-5252 (TTY) Customer Service: (888) 550-5252; (888) 816-5252 (TTY)
<b>Coordinating Medicare Advantage Part D Drug Plans</b>	
These companies offer many Medicare Advantage plans that coordinate with Illinois Cares Rx. Some plans are only available in certain counties. Contact the company about which plans coordinate with Illinois Cares Rx. When you enroll, tell the plan you are an Illinois Cares Rx member.	
<b>Erickson Advantage</b> Enrollment: (800) 989-1389 Customer Service: (866) 314-8188; (888) 685-8480 or 711 (TTY)	<b>Group Health Plan, Inc. (GHP)</b> Enrollment: (877) 409-8047; 711 (TTY) Customer Service: (800) 533-0367; 711 (TTY)
<b>Essence Healthcare</b> Customer Service and Enrollment: (866) 597-9560; 711 (TTY)	<b>Health Alliance Medical Plans</b> Customer Service and Enrollment: (800) 965-4022; (866) 883-8551 (TTY)
<b>HealthSpring</b> Customer Service: (888) 588-4827; (866) 206-5565 (TTY) Enrollment: (888) 886-1993; (866) 206-5565 (TTY)	<b>SecureHorizons by United Healthcare - Evercare</b> Enrollment: (800) 905-8671 Customer Service: (877) 702-5110; (888) 685-8480 (TTY) or 711
<b>Humana</b> Customer Service and Enrollment: (888) 445-8678; 711 (TTY)	<b>Personal Care Advantra</b> Customer Service and Enrollment: (866) 784-4916; 711 (TTY)
<b>SecureHorizons by United Healthcare - AARP Medicare Complete</b> Enrollment: (800) 577-5623 Customer Service: (800) 643-4845 (888) 685-8480 (TTY) or 711	<b>WellCare</b> Enrollment: (877) 232-7119; (877) 247-6272 (TTY) Customer Service: (866) 334-6876; (877) 247-6272 (TTY)